

CLAIMS

What is claimed is:

1. A method of managing knowledge, comprising:
- capturing existing knowledge in a predetermined format of selected information categories;
- organizing the captured knowledge into an indexed database of information including links between related information;
- acquiring new knowledge;
- capturing the new knowledge in the predetermined format;
- and
- updating the database to include the new information and links between the new information and related information.
2. A knowledge management system, comprising:
- an indexed database of captured knowledge comprising information organized in selected information categories and links between related information; and
- a process executable on a computer to capture new knowledge in the selected information categories and to update the database to include the new information and links between the new information and related information.